



FOX DEALER CHAT



CHAT DESIGNED FOR RETAILERS

Fox delivers a unified chat solution that is simple and easy to use. Rather than requiring complicated training and installation, our chat is designed to leverage the native technology on your phone or computer. Less complicated makes your life a little easier.

\$ 399 PER MONTH



Mobile-First Technology

Mobile drives sales.

That's why Fox takes a mobile-first approach to all of our technology. Our chat solution has been designed to use the native functionality of the consumer's phone, rather than requiring a complicated installation or application download. One simple click puts your sales team face to face with the customer.



Screen Share & Co-Browse Feature

More than Just Chat - It's a Virtual Showroom

Our co-browsing feature allows your sales team to help guide the customer through a showroom type experience, right from the comfort of their own home or office. From finding the right vehicle, trade-in evaluation, walk-arounds on the lot to penciling the deal, our easy to use screen share functionality makes the entire showroom process available virtually.



Fanatical Customer Service

Best in class by design

We know that stellar customer service is the key difference between being a vendor and being a partner. Our team's mission is to provide you with the best in class service that you deserve. Your dedicated support team is available 24/7 to assist with any need relating to chat functionality, website integration or customer support. From our curated launch of your services to ongoing training, we've got you covered.

About Our Dealer Support Team

- 25 Accounts per customer service manager
- 24/7 Support
- Excellent dealer response - < 15 minutes
- 90% of tickets are resolved in under 59 minutes
- Aggressive SLA assignments

